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We would like to thank you for your interest in our custom part program. Before we begin work on your order, please take a moment to review our policy on custom part orders.

Design:

All custom parts are built on a labor and material basis to the design agreed upon between you and Canton Racing Products. Due to the one of a kind nature of these parts it is very important that we are informed of every possible variable on the vehicle or application. As we do not get the opportunity to see the application in person, we need as much input from you as possible. The more information we are provided the more exact the results will be. We will be building your product based on the information and measurements you give us. Please be sure all your information is correct.

Pricing:

Pricing is based upon time and materials. Quotes are only valid for 60 days after they are first issued. A re-order of a previous custom order item is subject to a re-quote. Any modifications required after drawing or sample approval may result in changes to our quoted price. A 50% non-refundable deposit is required before any work is started. Canton Racing Products is not responsible for errors due to omissions in design requests. Secondary rework will be billed on time and materials.

Drawing:

If possible, please give us a drawing with measurements of the item you would like us to build. Our engineering department may also generate a blue print of your item for our manufacturing department to work from. In either case, we ask that you sign off on all drawings that they are correct. All custom parts need to have their design plans approved by both Canton and the customer.

Guarantee and Time Frame:

Your custom part is made just for you through our manufacturing process. Please note that this process can take some time and we will make every effort to deliver your product by the completion date we estimate for you. This date is only our best estimate though and is not a guarantee. Unforeseen circumstances may result in delays.

There is no return on special order or custom order items. Any modifications due to design flaws, etc found after receipt of the final product will be the customer's responsibility. All custom parts are covered by our limited warranty stated in our catalog.

All design changes or order quantity changes need to be submitted in writing to Canton Racing Products and are subject to Canton's approval. Please note that changes may not be possible if work has already begun.

My return reply confirms I have received a copy of Canton Racing Products policy on custom order parts. I understand it is my obligation to read and understand the information detailed in this policy.